

**Arts & Ants, located at Oosteinderweg 213 1432AS Aalsmeer, The Netherlands, is responsible for the processing of personal data as shown in this privacy statement.**

Contact details:

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S. Koster is the Data Protection Officer of Arts & Ants. He / she can be reached via [stefan@arts-ants.nl](mailto:stefan@arts-ants.nl)

### **Personal data that we process**

Arts & Ants processes your personal data because you use our services and / or because you provide this data to us yourself. Below you will find an overview of the personal data that we process:

- First and last name - Address details
- Phone number
- E-mail address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone - Bank account number

### **Special and / or sensitive personal data that we process**

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via [info@shinsukeproducts.com](mailto:info@shinsukeproducts.com) and we will delete this information.

### **For what purpose and on what basis we process personal data**

Arts & Ants processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if necessary to perform our services
- To inform you about changes to our services and products
- To offer you the opportunity to create an account
- To deliver goods and services to you
- Arts & Ants also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.

### **Automated decision making**

Arts & Ants does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example, an Arts & Ants employee). Arts & Ants uses the following computer programs or systems:

### **How long we keep personal data**

Arts & Ants does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Sharing of personal data with third parties

Arts & Ants will not sell your information to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Arts & Ants remains responsible for these processing operations.

### **Cookies, or similar techniques, that we use**

Arts & Ants only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that these

no longer stores cookies. In addition, you can also delete all information previously saved via your browser settings.

### **View, modify or delete data**

You have the right to view, correct or delete your personal data. You can do this yourself via the personal settings of your account. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization mentioned by you. If you want to exercise your right to object and / or right to data portability or if you have other questions / comments about data processing, please send a specified request to [info@shinsukeproducts.com](mailto:info@shinsukeproducts.com) To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. Arts & Ants will respond to your request as soon as possible, but in any case within four weeks. Arts & Ants would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### **How we protect personal data**

Arts & Ants takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@shinsukeproducts.com](mailto:info@shinsukeproducts.com)